

October 17, 2012

Arash Feyzjou  
Farmers Insurance  
7120 Hayvenhurst Ave, 411  
Van Nuys, CA 91406-3854

RE: Clm# 800532835

Arash and Christine:

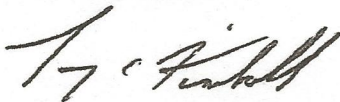
I wanted to send my deepest gratitude for your help and guidance through the entire process of rebuilding our home after the terrible flood which damaged our entire kitchen and den. We really appreciate you guiding us toward Larry from Puro Clean for drying out and saving the rest of our house and Corey Kling from Kling Family Construction for performing repairs.

Corey and Kling Family Construction, guided us throughout the entire repair process. He kept in constant contact with me, always explained to me clearly what I was to expect and what the next step in the process was going to be. His fair and accurate pricing and knowledge of the repair process and how insurance estimates are completed allowed us to work with our adjuster in a seamless, efficient manner. But most importantly, he was always available by phone and always answered his phone, no matter what time of day or night.

Our home is now complete and we are very happy with how everything looks. Remodeling and repairs that happen while you are still in your house can be inconvenient and messy. Kling Family Construction's workers were clean, courteous and neat and made this process a little less painful. We are very grateful to have chosen Kling Family Construction and would highly recommend Corey Kling especially to any home owner who has a need for insurance repairs or remodeling in general.

This is the first nice experience I have ever had with a General Contractor. What a refreshing surprise!

Thank you again,



Tony Kimball  
John Olsen

