

October 25, 2011

Ned Gardner

State Farm Insurance

4454 Van Nuys Blvd., #201

Sherman Oaks, CA 91403

Dear Ned and Karen,

RE: 12831 Moorpark St., #12, Studio City, CA 91604

Since my mom, Lee Wells had such a big loss on August 29, 2011 and she was taken to the hospital, all of the clean up and restoration work was left up to me.

I really want to thank you for your immediate response and great service in response to my calls.

I also want to thank you for suggesting that I contact Corey Kling of Kling Family Construction to do the work. Corey came out the same day I called him and stayed into the evening setting up fans and removing wet carpeting.

As you know, this was a big loss. All carpeting, living room and dining room ceilings, master bathroom vanity, stains on ceilings and lights in kitchen, living room draperies, kitchen stove electrical was damaged beyond repair, etc.

Within three weeks, Corey had gotten the job done. I am very grateful that you suggested him. He even finished before my Mom was able to go home..

Now that she is home, she understands the grasp of removing everything in each room to replace the carpeting and putting everything back. She has finished her rehabilitation and has gone back to leading a rather full life for an 85 year old.

So thank you for your service and for referring Corey. I suggest that you refer him in the future, and if I need a contractor for anything, I will call him first.

Best regards,

Tomm Wells

cc: Corey Kling